

Shaun McManus



IT Consultant, Project Leader & Technology Advisor

GUIDING YOUR BUSINESS TEAMS THROUGH COMPLEX IT TRANSFORMATIONS

I can provide your team with the extra guidance, experience & expertise to increase their potential, to enable you to realise your strategic vision, outshine the competition & enhance customer experience.

AREAS OF EXPERTISE

- ▶ Software development
- ▶ Cloud Networking
- ▶ Security
- ▶ Cloud / Network Migration
- ▶ Vendor Management
- ▶ Outsourcing
- ▶ UK Banking IT regulations
- ▶ IT Service Operations
- ▶ Innovation Projects

"Shaun ran nuron's R&D project. It is highly technical, with many moving and interdependent parts and partners. Shaun's hands-on approach, excellent people skills and technical aptitude has meant that he not only ensured the team worked well together and successfully delivered at each phase of the project, he also got very involved in the technical challenges we overcame."

Claire Fenwick: Managing Director

"Shaun is an experienced service delivery and transition manager who can translate client needs into robust and tangible technology services /requirements, moreover, manage the delivery of agreed services across technology and other support teams effectively and efficiently. Shaun is dedicated to his work, has great technical depth, supportive and has an extremely positive and strong character."

Ian Lugard: Senior Programme Director

Shaun is an accomplished IT leader with decades of experience leading transformational change & stabilisation efforts for complex vendor outsourcing integrations. He brings a customer-focused, results-oriented approach as a consultant, program manager, operational manager, industry advisor, & project turnaround specialist.

He is known for his ability to build high-performing teams through role modelling, delegation, mentoring, & training. His interpersonal skills include being honest yet direct, passionate yet driven, & flexible yet decisive.

He listens closely to customers to understand their needs & goals, then facilitates practical solutions to achieve objectives. His patient, approachable, yet decisive leadership style enables organisations to adapt quickly to change while maintaining stability.

Shaun is married with two grown-up daughters, two dogs & loves to unwind with travel or hands-on DIY projects.

CAREER ACHIEVEMENTS

IT CONSULTANT

Atos (AEGON Project)	Business process outsourcing (BPO)
Atos (IAG Airlines)	Migration to hybrid cloud pilot
Gateway Digital UK	Guided three new successful UK startups
nuron	Developed & patented environmental tech
Barclays Bank	Migration of regulatory data to the cloud
Geo (Zayo)	Business data process maturity/sale to Zayo
Serco	IT operations centralisation with outsourcing

OPERATIONAL LEADER @ Verizon

Director, Customer Outsourcing

Diageo Global network £50 million – EDS UK network £20 million

Director, Customer Network Repair

Led a team of 200 EMEA repair staff & completed successful offshoring.

Director of European Special Projects

Won, delivered & operated the first customer outsourcing in the UK for the London Stock Exchange Trading network.